



# The Dynamics and Threats of End-Point Software Portfolios

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# Agenda

- The Changing Threat Environment
- Demo with Malware Construction Kit
- Measuring the Complexity of End-Points  
(or the Easy Prey for Cyber Criminals)
- Protective Measures when the Perimeter Failed



# Malware Construction Kit

## Live Demonstration

- Malware Construction Kit
  - We “trojanize” **Windows Minesweeper** using an off-the-shelf malware construction kit
  - No coding expertise needed

# Malware Construction Kit

## Live Demonstration



Read **clipboard**

List and **kill processes**

Life **capture** and **control** of desktop

Remote **command console**

Online / offline **keylogger**

**Execute** commands

Life remote target session

List / start / stop / **disable** services

Read / modify **registry**

Life capture of **webcam** or **microphone**

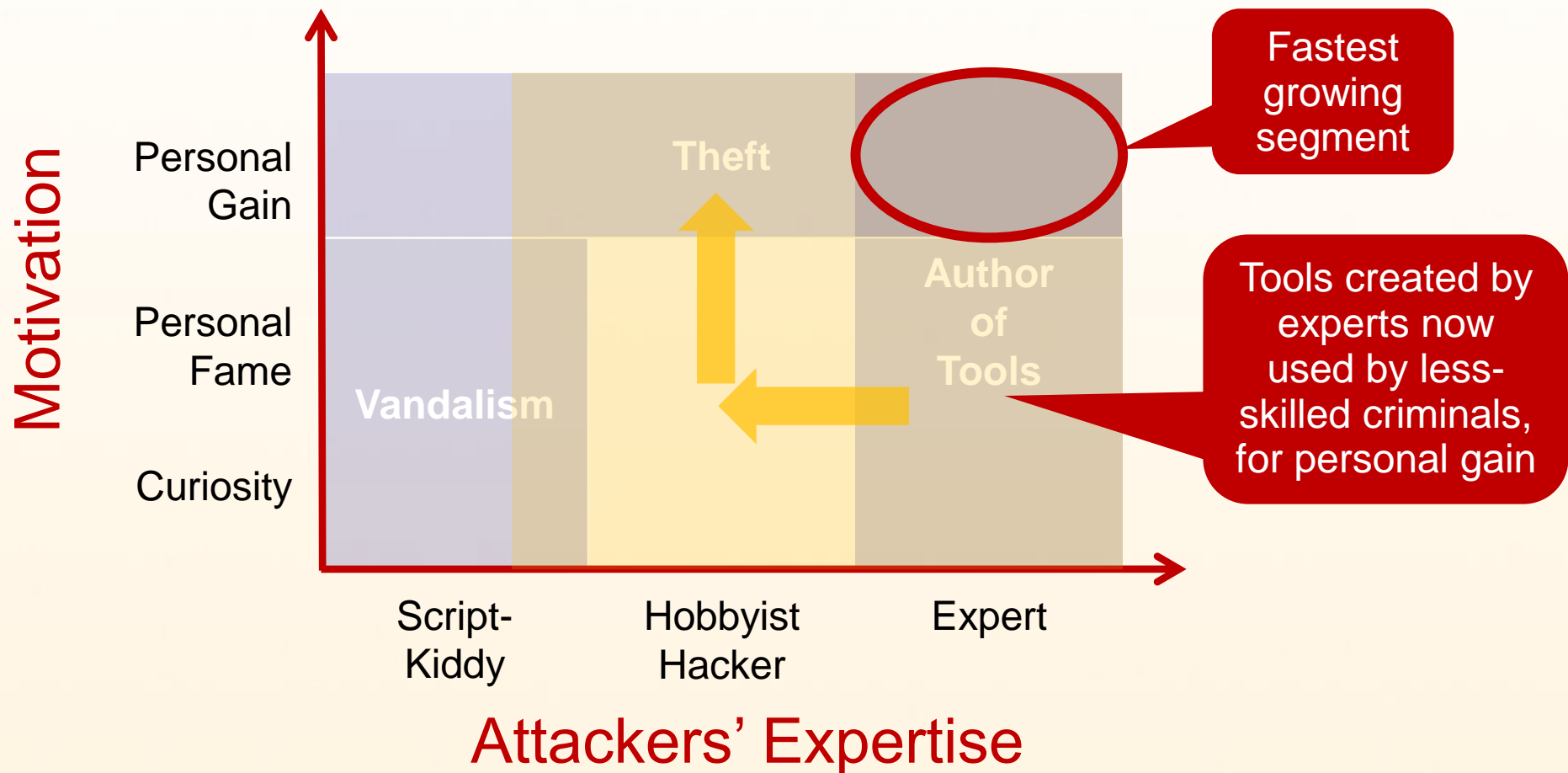
**Disable** taskbar / desktop icons / start-button, reboot, ..

Restart / **update trojan**. Load new **plug-ins**

**Command & control options**

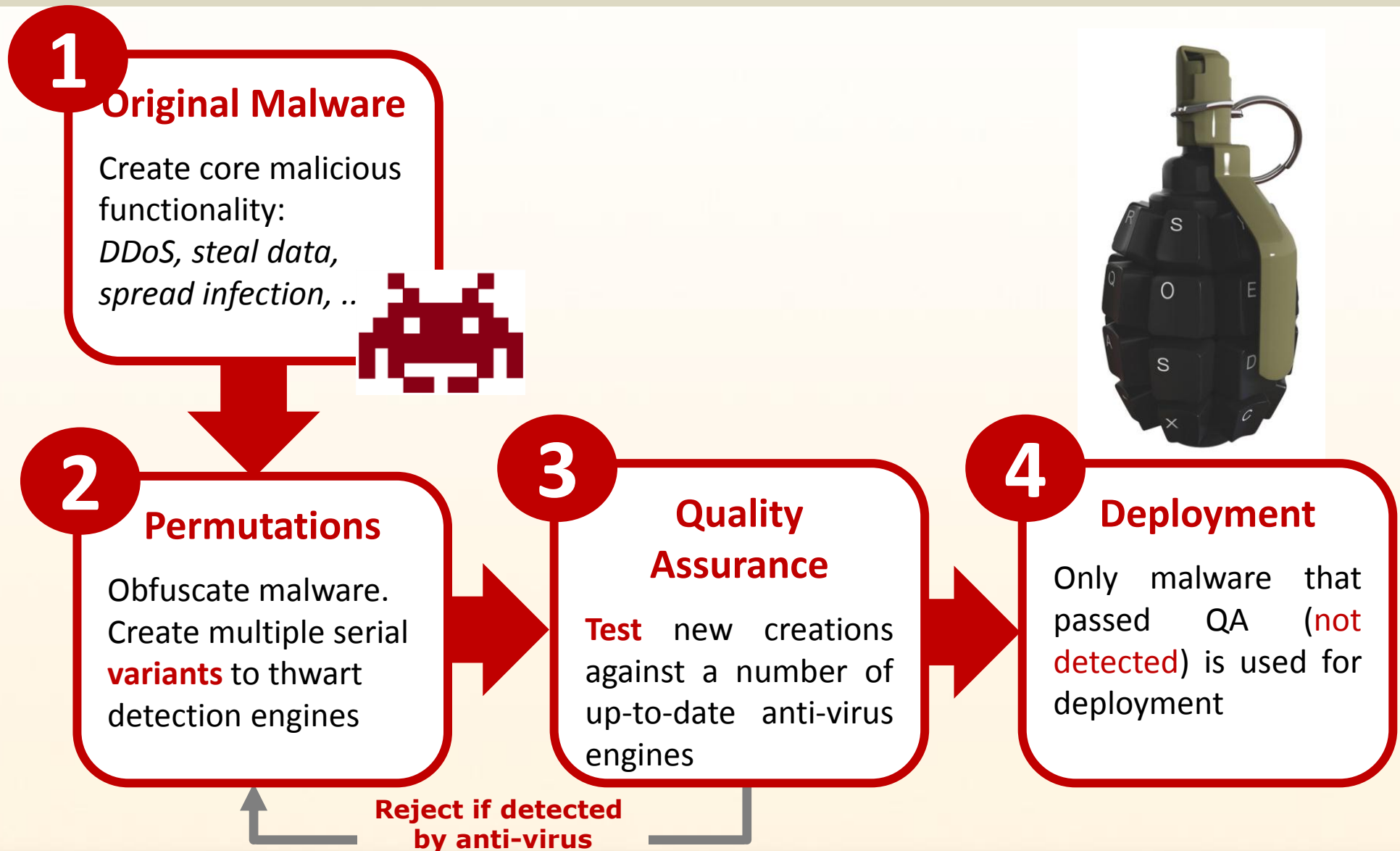
# The Changing Threat Environment

## Motivation vs. Expertise



# Malware Development Process

## Obfuscation and Quality Assurance



1

Origin

Create  
func  
DD  
s

2

Per

Obfusca  
Create mu  
**variants** to  
detection eng

ent

are that  
QA (not  
is used for  
ent

**Only  
variants that pass  
quality assurance  
(bypass antivirus)  
are used for  
attacks!**

# An Arms Race ...

**286 million** virus samples counted  
in 2010

<b>783,562</b>	samples / day
<b>32,648</b>	samples / hour
<b>544</b>	samples / minute
<b>9</b>	samples / second





# Limitations of Traditional Protection

NSS Labs test of 2010/Q3:

**25%** of 123 publicly known exploits **missed** by top 10 prevention software

**40%** missed **after slight tweaking** of the exploits

Up to **9%** of the end-points in enterprises are found to be bot infected

# Malware as a Service (MaaS)



## Gold Edition

- 6 months (unlimited) or 9 months (maximum 3 times) replacement warranty if it gets detected by any antivirus (you can choose 6 months or 9 months)
- 7/24 online support via e-mail and instant messenger
- Supports Windows 95/98/ME/NT/2000/2003/XP/Vista
- Remote Shell (Managing with Ms-Dos Commands)
- Webcam - audio streaming and msn sniffer
- Controlling remote computer via keyboard and mouse
- Notifies changes on clipboard and save them
- Technical support after installing software
- Viewing pictures without any download (Thumbnail Viewer)

Price : 249\$ (United State Dollar)

Malware offered for **\$249** with a Service Level Agreement and replacement warranty if the creation is detected by any anti-virus within 9 months

## AV industry in 1998



## AV industry in 2008



# Evolving Threats Summary

## Tools

Tools are created by experts and used by less-skilled attackers

+

## Attacks

More opportunistic and highly automated attacks

What is the potential, what are the preferred targets of this model?

# From a Criminal's Perspective

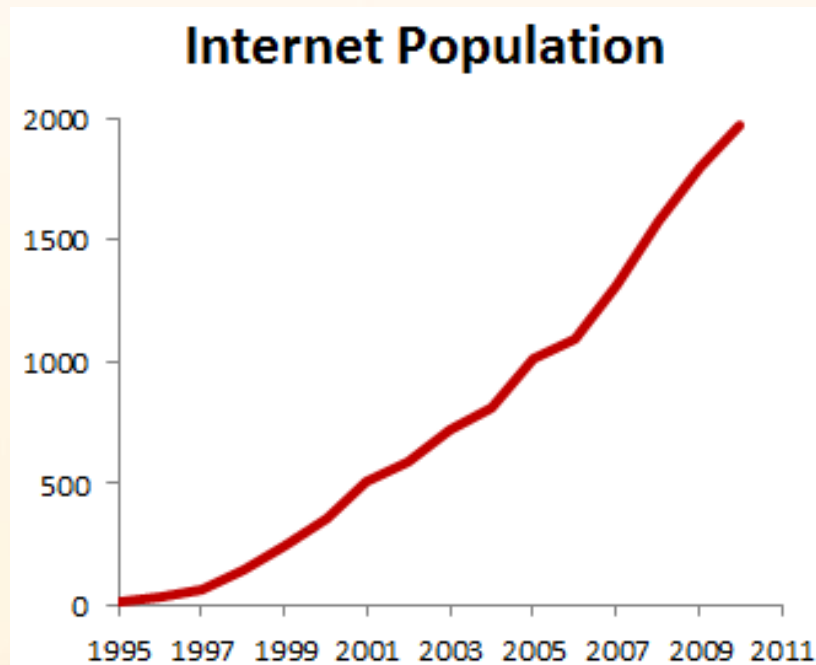
$$\begin{aligned} \#Hosts \times \#Vulnerabilities \\ = \\ Opportunity \end{aligned}$$

# Worldwide Internet Usage



# 2,095 Million

estimated Internet users on March 31<sup>st</sup>, 2011



**31%** penetration of population

**448%** growth from 2000 to 2010

# 2,095 Million Potential Targets ...



Corporate as well as private end-points are increasingly targeted

- End-points are difficult to secure
  - Highly dynamic environment and unpredictable usage patterns by users
- End-point PCs are where the most valuable data is found to be the least protected
  - By definition, end-point PCs have access to all data needed to conduct their business

Everyone is a valuable target for cybercriminals

# From a Criminal's Perspective

$$\#Hosts \times \#Vulnerabilities = Opportunity$$

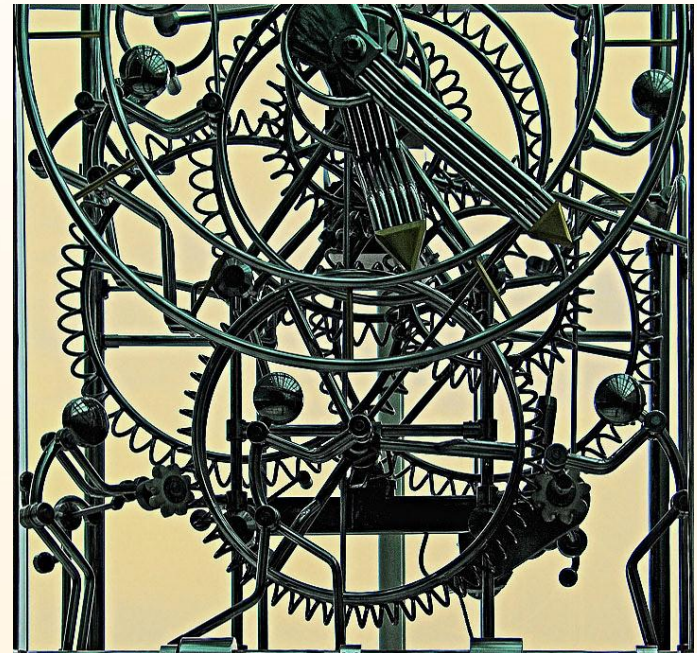


# What does a typical End-Point look like?



.. numerous **programs** and **plug-ins!**

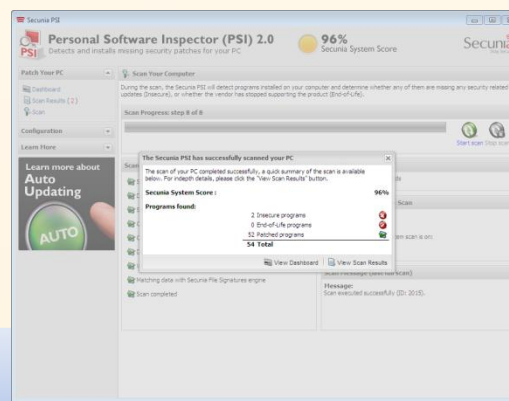
- **How many** programs do you think you have installed on your **typical** Windows machine?
- How many different **update mechanisms** do you need to keep this PC up-to-date?





# Data from Real End-Points in the Field

- Scan results from more than 3 Mio PSI users
  - Secunia Personal Software Inspector (PSI)
  - Free for personal use <http://secunia.com/psi>
- A lightweight software inspector/scanner to:
  - **Identify** insecure **programs** and **plug-ins**
  - **Automatically** install missing patches

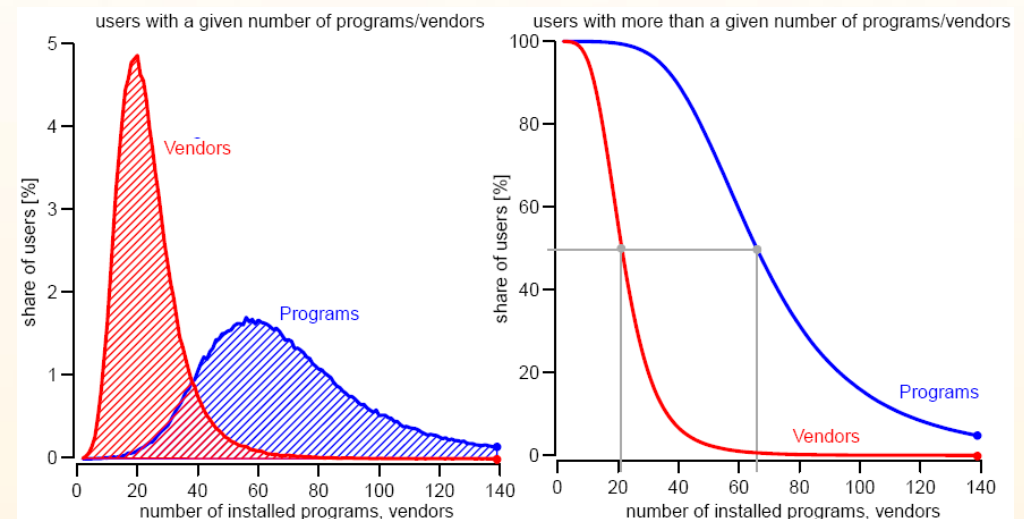


# Software Portfolios ...

What programs do users typically have installed on their end-point PCs?

**50%** of users

- have more than **66 programs**
- from more than **22 vendors** installed



# The Top-50 Software Portfolio

covers the 50 most prevalent programs to represent a typical end-point

14

Vendors

26

Microsoft

24

Third-party

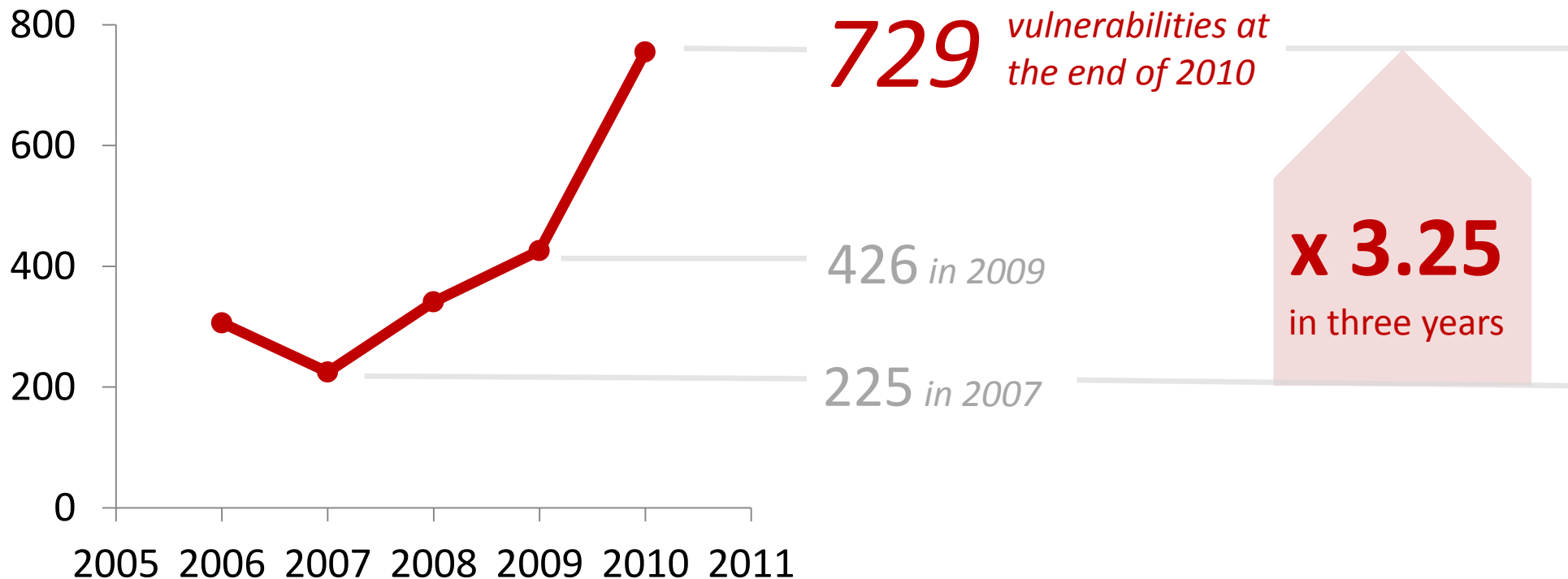
26 Microsoft and 24 third-party (non-Microsoft) programs from 14 different vendors

# An Alarming Trend ...



Vulnerabilities affecting a typical end-point increased **71%** from 2009 to 2010 alone

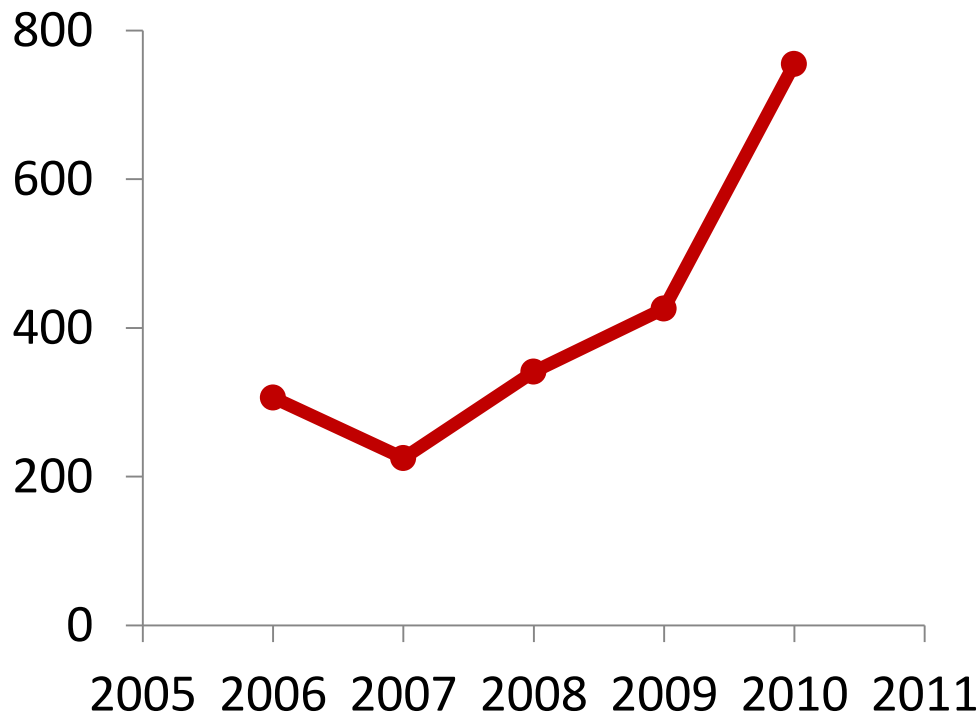
Top-50 Portfolio with Windows XP  
Vulnerabilities



# A Relevant Trend ...



Top-50 Portfolio with Windows XP  
Vulnerabilities



**>70%** of these vulnerabilities are rated as **Highly** or **Extremely critical**

**>90%** of these vulnerabilities are **exploitable from remote**

**>50%** of these vulnerabilities **provide system access to the attacker**

# What is the source of this increasing trend?



OS

Operating  
System

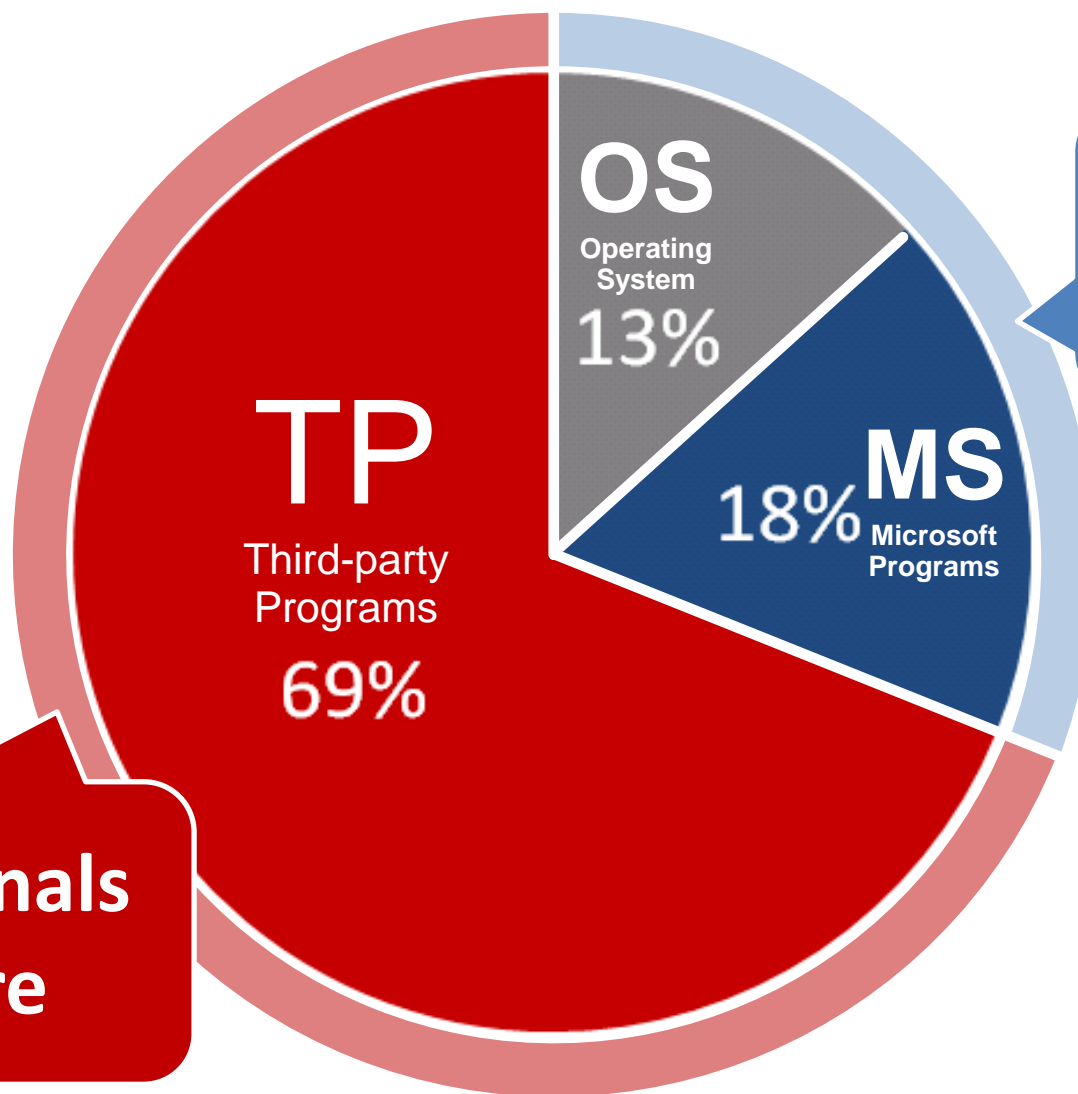
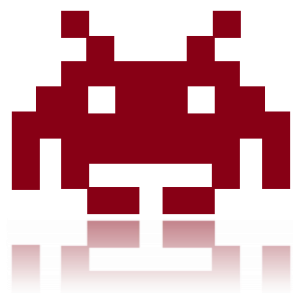
MS

Microsoft  
Programs

TP

Third-party  
Programs

**Third-party programs** are found to be almost exclusively responsible for this increasing trend



What you patch

Cybercriminals don't care

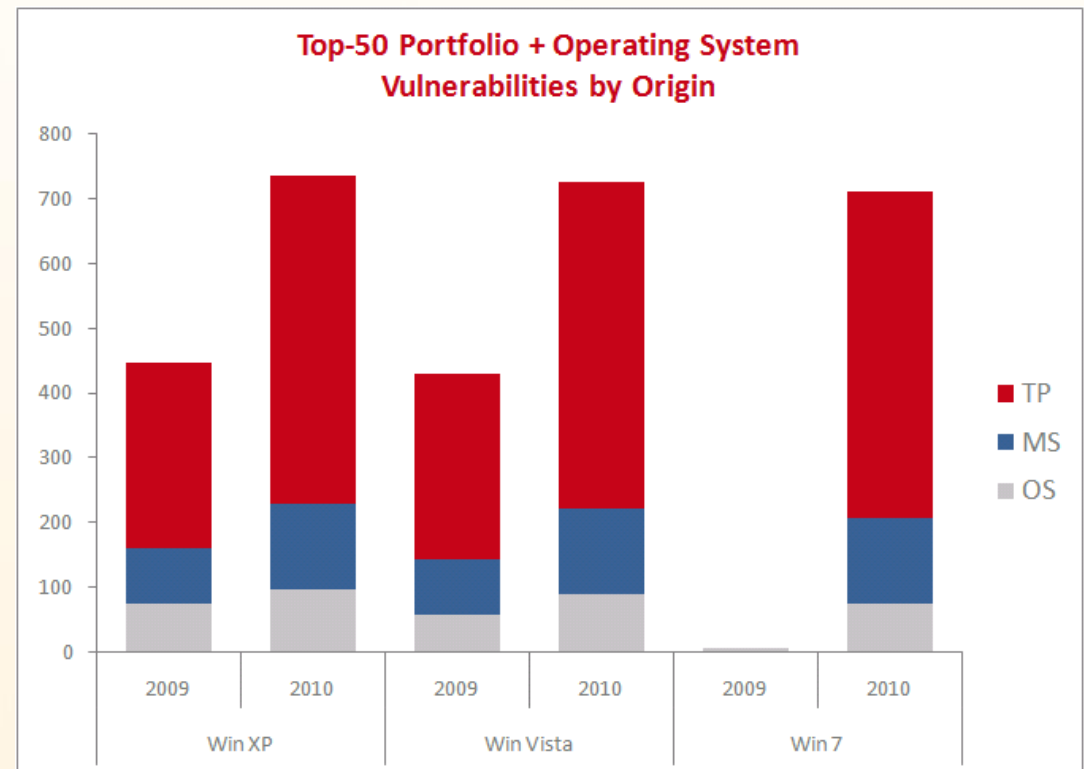




## Third-party Programs Rule ...

In 2010 an end-point with the Top-50 portfolio and Windows XP had:

- **3.8** times more vulnerabilities in the **24 third-party** programs than in the **26 Microsoft** programs
- **5.2** times more vulnerabilities in the **24 third-party** programs than in the **operating system**



# The Role of the Operating System



Top 50 Portfolio  
2010

+



Microsoft  
**Windows** xp

Advisories	163
Vulnerabilities	729



Windows Vista™

Advisories	153
Vulnerabilities	722



Windows 7

Advisories	148
Vulnerabilities	709

Vulnerabilities -1.0%

Vulnerabilities -2.7%



How do we keep a typical end-point up to date?

11 П

А12В1	А12В2	А12В3	РЕЗЕРВ	ТН2	А12В4	А12В5	А12В6	А12В7	А12В8
А12В9	А12В10	А12В11	А12В12	А12В13	А12В14	А12В15	А12В16	А12В17	А12В18
А12В19	А12В20	А12В21	А12В22	А12В23	А12В24	А12В25	А12В26	А12В27	А12В28
А12В29	А12В30	А12В31	А12В32	А12В33	А12В34	А12В35	А12В36	А12В37	А12В38

12 П

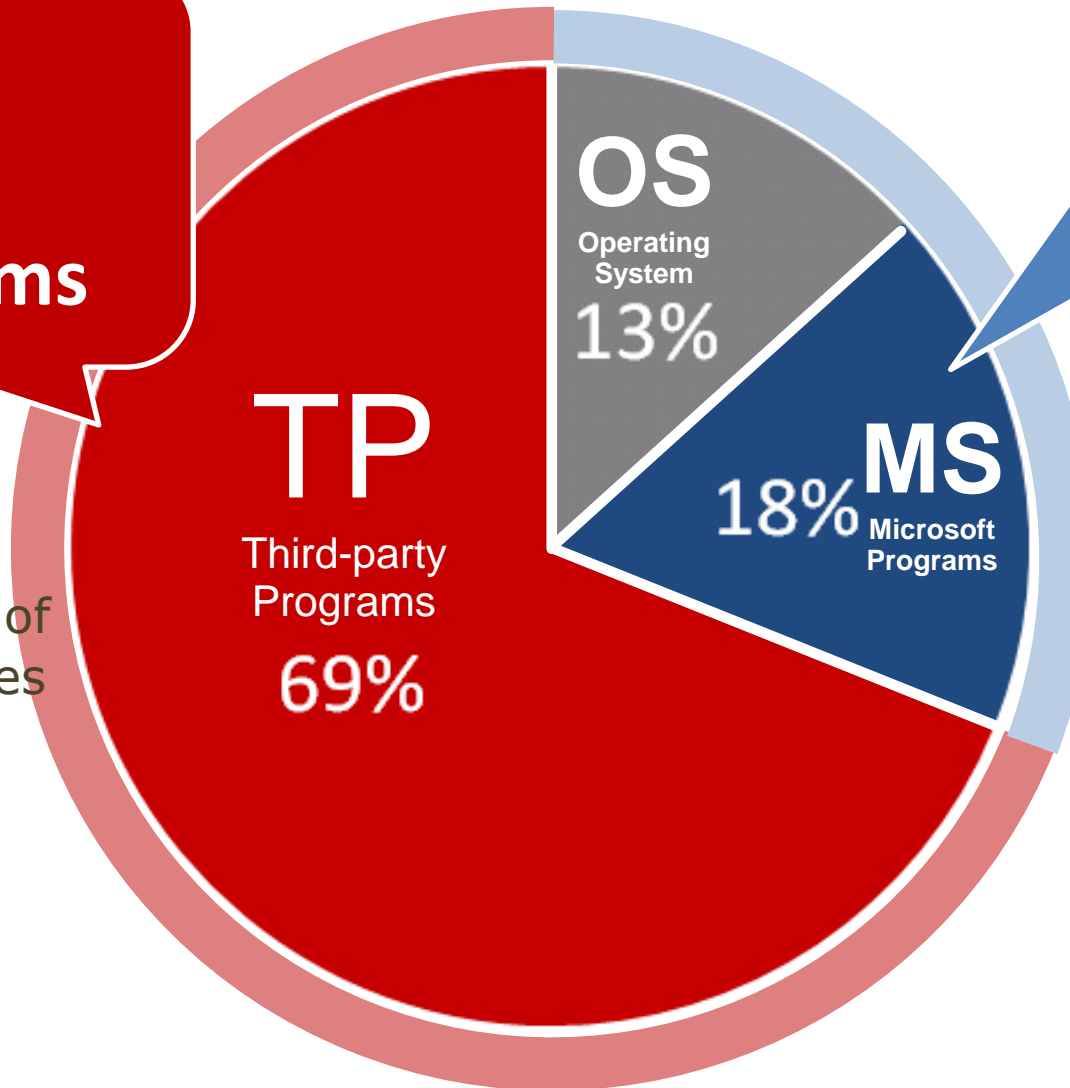
НП1-650	НП2-650	НП3-650	НП4-650	РЕЗЕРВ	РЕЗЕРВ	6-112%	РЕЗЕРВ
РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ
РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ
РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ
РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ
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РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ	РЕЗЕРВ

# 14 different update mechanisms

.. are needed to keeping a typical end-point up to date

**13**  
update  
mechanisms

- to patch the 24 third-party programs,
- covering **69%** of the vulnerabilities



**1**  
update  
mechanism

- to patch the OS and the 26 Microsoft programs
- covering **31%** of the vulnerabilities

# Cybercriminals know

patch available

≠

patch installed

# Patch Complexity has a measurable effect...

Third-party programs are less likely to be found fully  
patched ...

You

Exploitation



Patching

On average in 2010 Q4:

- **2% insecure** Microsoft programs found
- **6%-12% insecure** third-party programs found



**Are we doomed?**

# Patches are Available!

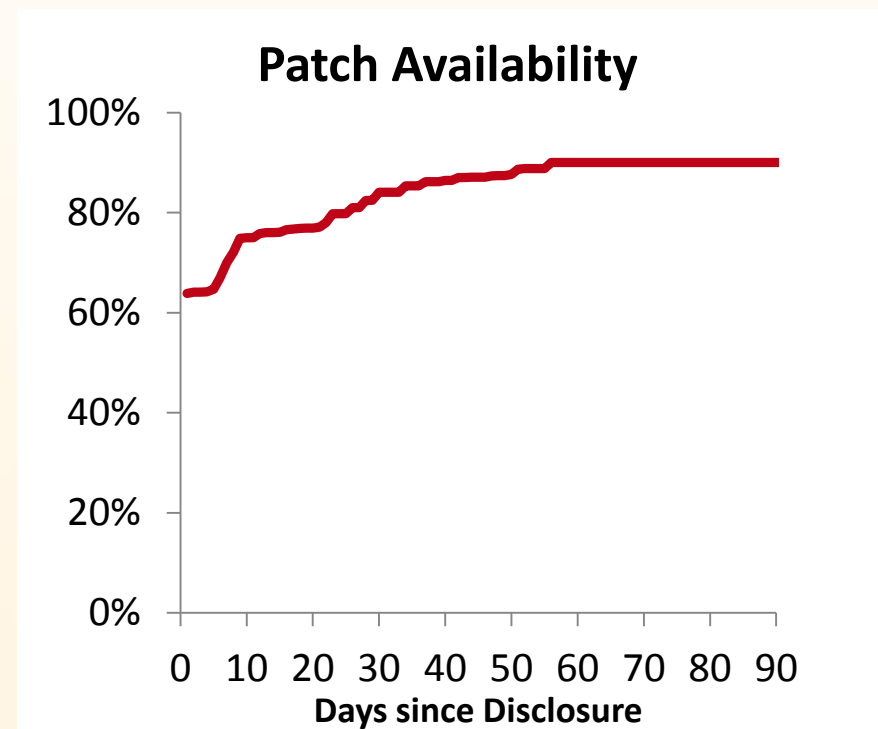


Availability of security patches within N days upon vulnerability disclosure:

**65%** patch availability on the day of **disclosure**

**75%** available within **10 days**

**90%** available within **56 days**





# Patches are Available!



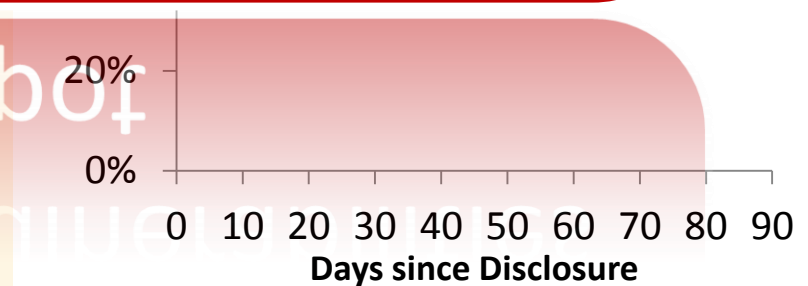
Availability of security patches within N days upon vulnerability disclosure

**Yes YOU can!**

.. fix 65% of the vulnerabilities on the spot

65

70  
90



# Efficient Patching Strategies

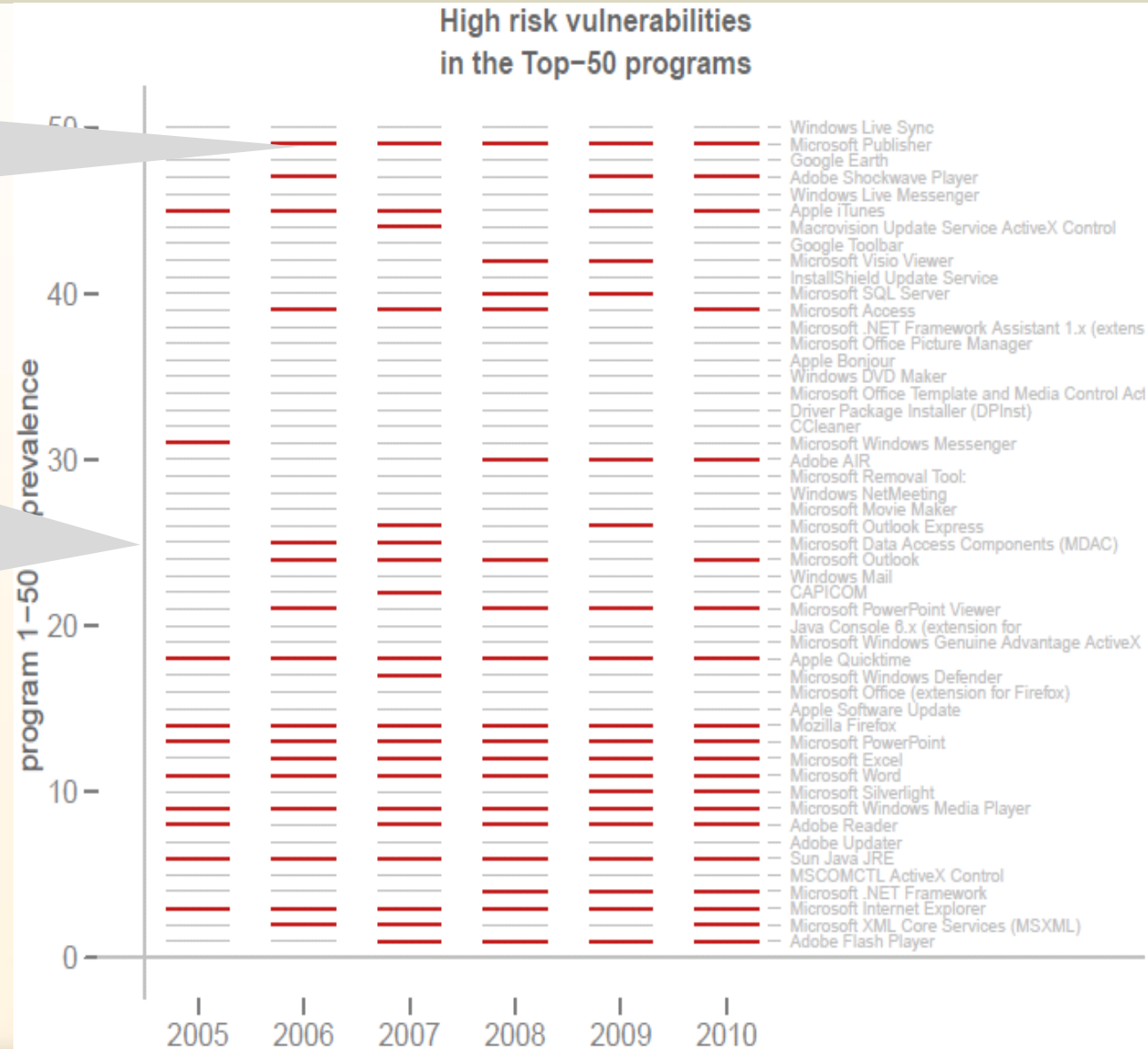
What if you can't patch all programs?



# Chasing a Moving Target

The program had at least one **extremely** or **highly critical** vulnerability in given year

Some programs are vulnerable in several consecutive years; many programs are only vulnerable **in some years** while **not in others**



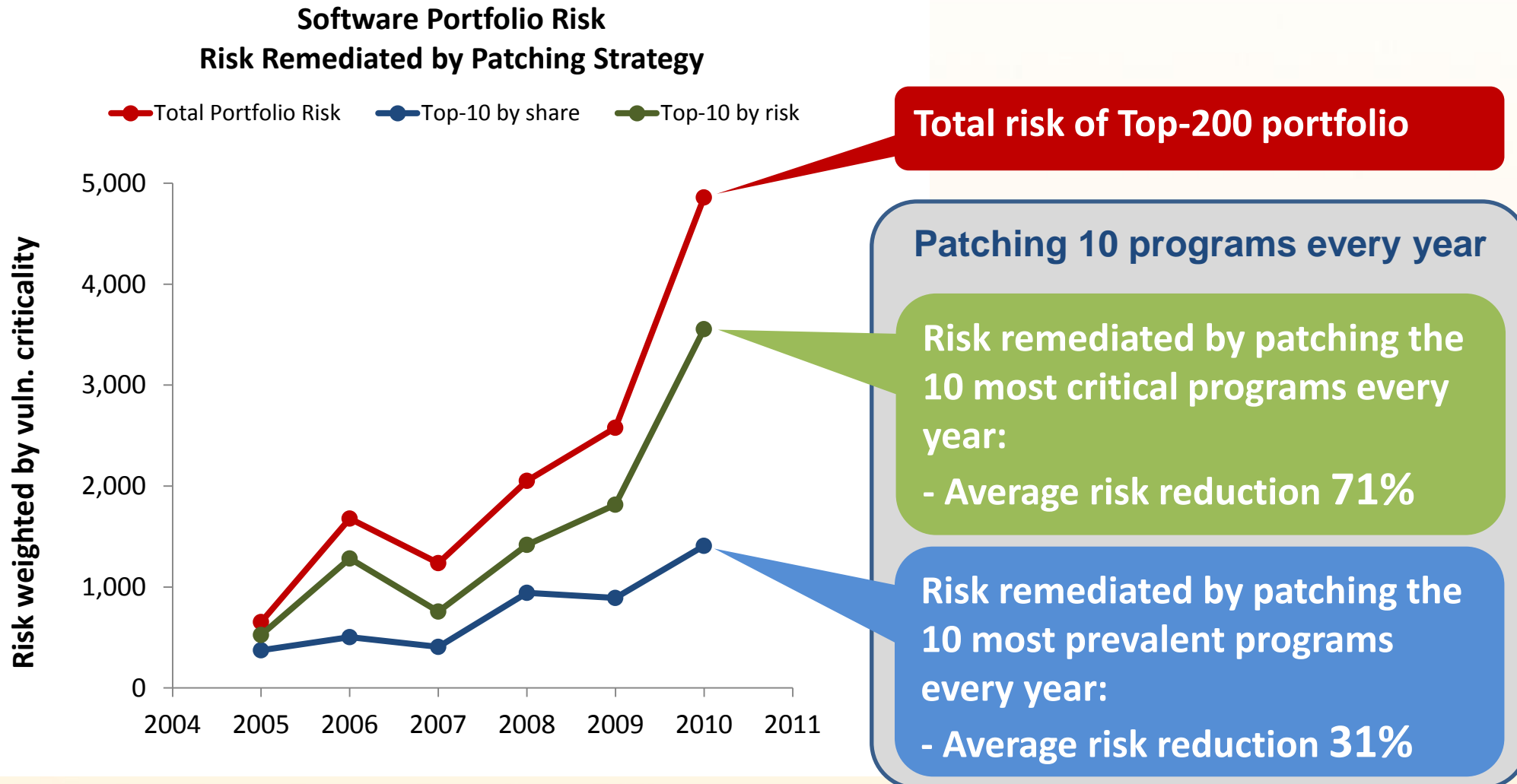
# Efficient Patching Strategies

## Simulation:

- You have a portfolio of 200 programs  
Lets take the 200 most prevalent programs found in the field
- You have the resources to patch 10 of the 200 programs
- Let's analyze two strategies of selecting the 10 programs

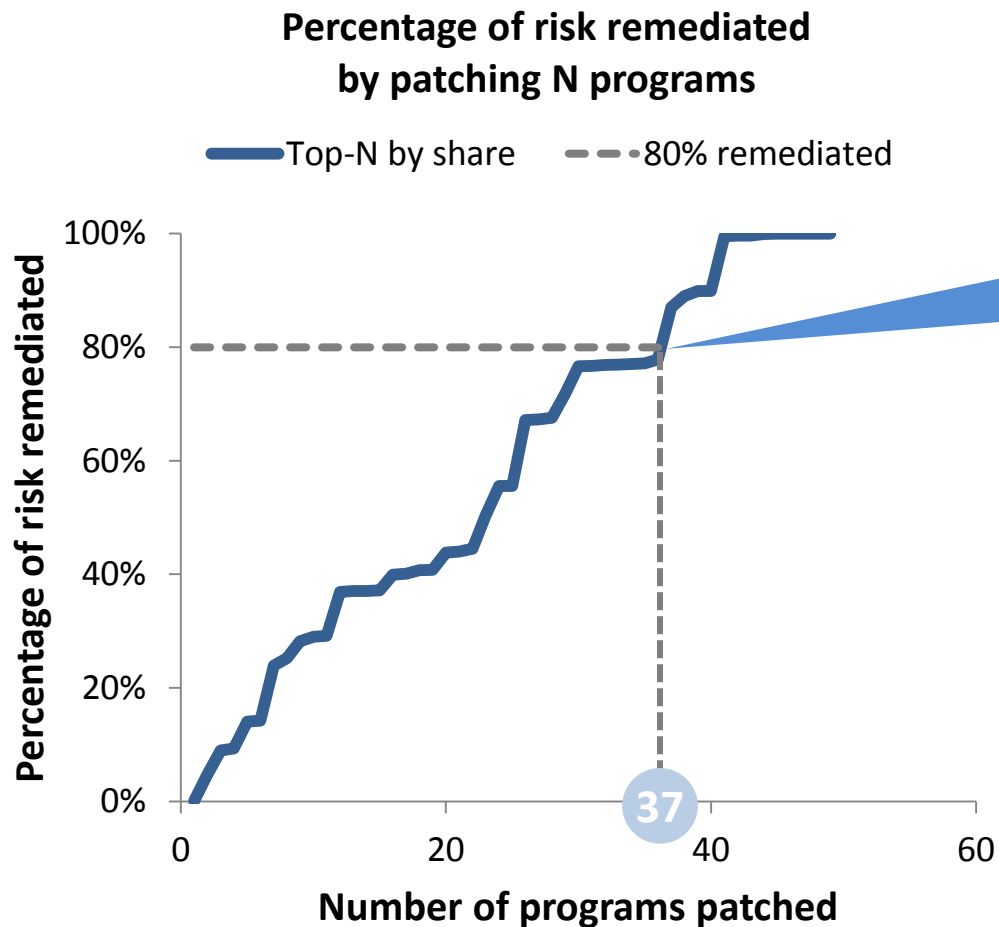
# Patch Strategies

## Patching 10 of 200 programs with different strategies



# Patch Strategies

## Statically patching the most prevalent programs



Patching  $N$  of 200 programs

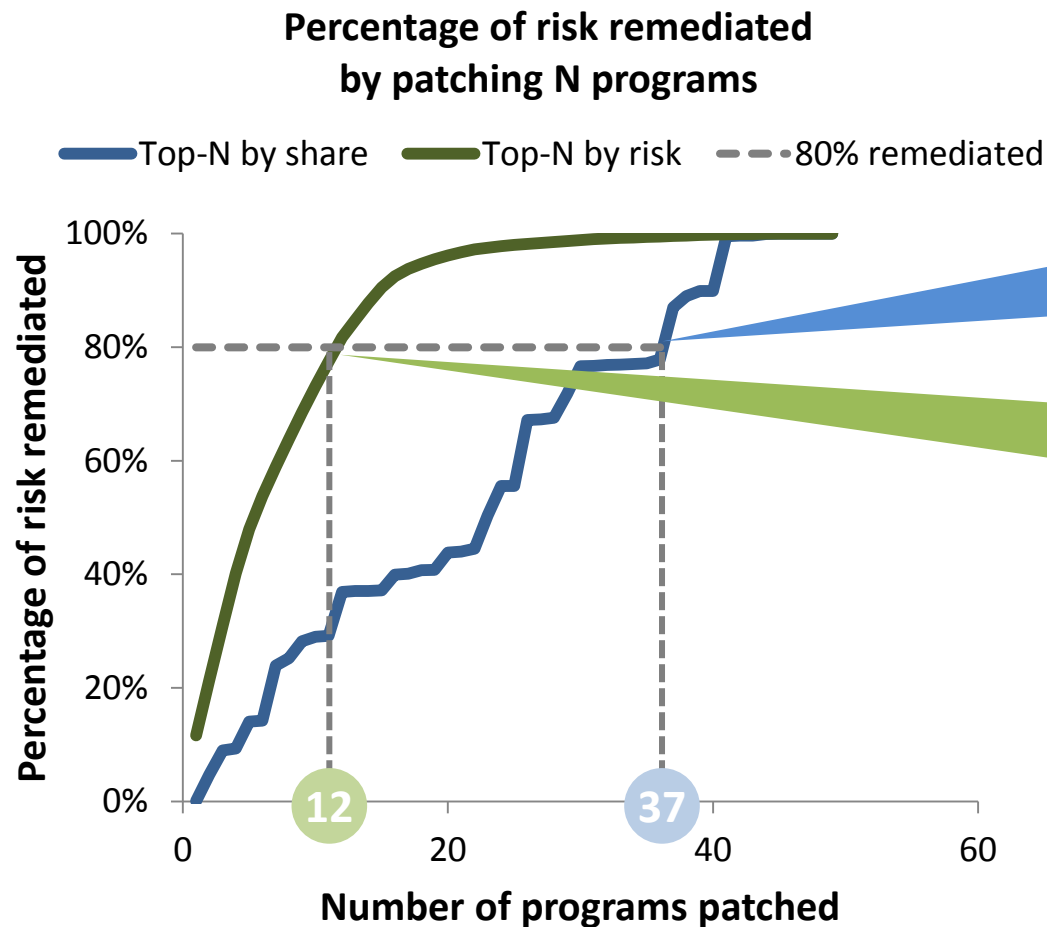
**Strategy 1: Static**

Risk remediated by patching the  $N$  most prevalent programs

80% risk reduction achieved by patching the **37 most prevalent** programs

# Achieve more with less

Knowing what to patch pays out!



Patching N of 200 programs

**Strategy 1: Static**

Risk remediated by patching the N most prevalent programs

**Strategy 2: By Criticality**

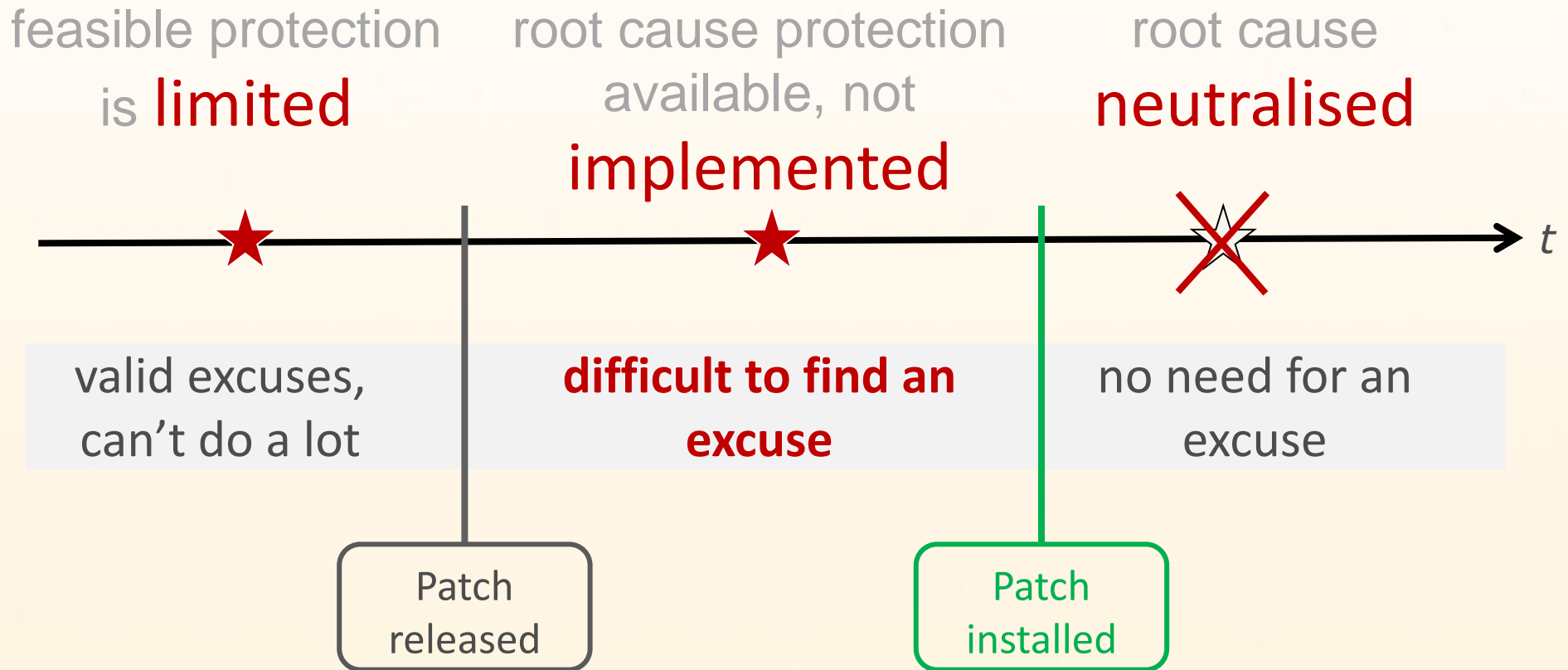
Risk remediated by patching the N most critical programs

80% risk reduction achieved by either patching the **12 most critical** programs, or by patching the **37 most prevalent** programs

# Responsibility

It depends when you get compromised ...

It is entirely **your fault** if you get infected **after** a patch is available





$$\begin{aligned} & \# \text{Hosts} \times \# \text{Vulnerabilities} \\ & \times \{ \text{Complexity to stay secure} \} \\ & = \\ & \text{Opportunity} \end{aligned}$$

A patch provides  
better protection  
than thousands of signatures

- it eliminates the  
**root cause**



# Patch Properties

A Patch...

- Has **no false positives** (no false alarms)
- Has **no false negatives** (no attacks that slip through the net)
- Introduces **no latency** or other delays
- Provides **better protection** than thousands of anti-virus signatures
- Consumes **no resources** whatsoever after deployment

# Conclusion 1

## There is no silver bullet technology

- We **need** Antivirus, IDS/IPS, ...  
However, we also need to be aware of the **limitations** of these technologies
- Patching should **also** be prioritised as a **primary security measure**  
... given its effectiveness to neutralise attacks

# Conclusion 2

## Lock the right doors

- We still **perceive** the operating system and Microsoft products to be the primary attack vector, **largely ignoring** third-party programs
  - Just like locking the front door while the back door remains wide open
- Controlled **identification** and **timely patching** of all programs, **including third-party programs**, is needed



Stay Secure!

# Supporting Material



- Secunia Yearly Report 2010  
[http://secunia.com/gfx/pdf/Secunia\\_Yearly\\_Report\\_2010.pdf](http://secunia.com/gfx/pdf/Secunia_Yearly_Report_2010.pdf)
- RSA Paper "Security Exposure of Software Portfolios"  
[http://secunia.com/gfx/pdf/Secunia\\_RSA\\_Software\\_Portfolio\\_Security\\_Exposure.pdf](http://secunia.com/gfx/pdf/Secunia_RSA_Software_Portfolio_Security_Exposure.pdf)
- Secunia Personal Software Inspector (PSI)  
free for personal use <http://secunia.com/psi>
- Secunia Corporate Software Inspector (CSI)  
[http://secunia.com/vulnerability\\_scanning/corporate](http://secunia.com/vulnerability_scanning/corporate)
- Secunia Quarterly Security Factsheets  
<http://secunia.com/factsheets>